

One Nucleus Limited: terms and conditions

Substitutions

Substitutions will be accepted in all cases without incurring any additional charges. All substitute delegates should be confirmed in writing to accounts@onenucleus.com at least one full working day before the event.

Cancellations and non-attendance

All cancellations will be subject to the following charges:

Type of event	Deadline	Charge
Delegates attending events and training courses where the fee per delegate is less than £100 + VAT	At least 2 weeks before the event/course	20% charge
Delegates attending events and training courses where the fee per delegate is more than £100 + VAT	At least 3 weeks before the event/course	50% charge
Delegates attending events and training courses where the fee per delegate is more than £100 + VAT	At least 6 weeks before the event/course	15% charge
Sponsoring/exhibiting any event or training course	At least 10 weeks before the event/course	50% charge

Bookings made after the deadlines shown above will incur full charges, whether or not the booking is utilised.

Full fees will be charged for cancellations received after the deadlines shown above and non-attendance on the day.

Under the UK's Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, if you are acting for purposes that are outside your business (including a trade or profession) then you have 14 calendar days in which to cancel your booking. If the event is due to start within 7 working days of the date you made the booking, due to the timescale for the final preparations for our events, cancellation has to be received at least 2 working days prior to the event commencement date. This does not affect your statutory rights.

All cancellations should be made in writing to accounts@onenucleus.com We will confirm in writing that you have cancelled your place.

Registrations

Registrations are accepted on a first-come-first-served basis. A waiting list will be maintained if the capacity of the event is exceeded. One Nucleus Limited reserves the right to decline registrations without giving a reason.

Payment

Terms are strictly 28 days from the invoice date or 7 days before the start of the event, whatever date is the earliest. Failure to pay within these terms will entitle One Nucleus Limited to refuse entry to or use of any space at an event.

Membership will only be activated or renewed after full payment has been received.

Prices

Members of One Nucleus Limited typically benefit from a reduced delegate price for attendance our events. If member prices have been applied to your registration, reducing the amount payable then, in the event of the appropriate membership fees being partly or wholly unpaid as at the date of the event, One Nucleus Limited reserves the right to charge you the full price for event attendance and you agree to pay any such additional charges.

All our prices are subject to VAT at the prevailing rate in the UK. Accommodation is not included in the price – delegates are responsible for booking and paying for their own accommodation.

Cancellation by One Nucleus Limited

One Nucleus Limited reserves the right to cancel a training course, conference or other event for any reason prior to the event date. We will contact you as soon as possible to tell you about the cancellation. If you have already paid a fee then we will refund the money. One Nucleus will not be liable for any other costs of your attending the event.

Amendments to event programmes

Sometimes we will need to make amendments to our programmes or to our speakers. We reserve the right to do so.

What Information do we Collect and How Will it be Used?

When you join One Nucleus or contact us we record your name, role title, phone numbers and email address as well as any company name and a postal address. We also record your initial preferences for communication.

We use the details you provide to supply membership, networking and event services to you.

We always balance our legitimate interests to use your personal information with your rights and reasonable expectations that we use your data in this way.

The information may also be used by One Nucleus Limited for marketing purposes and you could be contacted by letter, telephone or e-mail with details of future events and courses organised or promoted by One Nucleus Limited which may be of interest to you.

Your data may be disclosed to venues and partners for co-hosted jointly run events and to third parties offering partnering services for One Nucleus Limited events. We do not sell your personal information to other third-party organisations for marketing, fundraising or campaigning purposes.

For more information please refer to our [privacy policy](#).

Updating your Communication Preferences

You can update your preferences by contacting info@onenucleus.com to either opt out or to opt in to communications. We will confirm that this has been actioned.

You can also use the unsubscribe links on each type of email newsletter from us that you do not wish to receive.

Depending on your preferences and your agreement, we will keep you up to date with relevant news, events, invitations and contacts.

Limitation of liability

Except in respect of death or personal injury caused by the negligence of One Nucleus Limited, we shall not be liable by reason of any representation (unless fraudulent) or implied warranty condition or other term, or any duty at common law or under the express terms of this agreement, for any loss of profit or any indirect special or consequential loss, cost expenses or other claims for compensation. The entire liability of One Nucleus Limited to you under or in connection with your booking and event attendance shall not exceed the sum of twice the booking value.

Applicable Law

These terms and conditions shall be governed by the law of England & Wales.

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